

Stochastic monotonicity properties in loss networks with repacking¹

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New Directions in Applied Probability: Stochastic Networks and Beyond
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¹Joint work with M. Jonckheere



Warm-up

Problem

For which integers n ,

$$\cos(2\sqrt{2}\pi n) + 1 + \left(-\frac{1}{2}\right)^n \geq 0 ?$$

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According to Bell & Gerhold (2006)

- ▶ The inequality holds for $n \leq 10^5$
- ▶ Unknown what happens for large n

Outline

I Loss network with with monoskill and multiskill servers

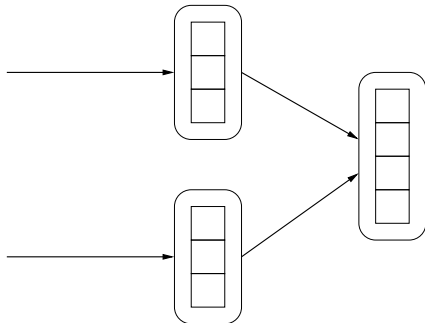
- ▶ Repacking vs. no-repacking
- ▶ Stochastic comparison of throughput

II Multiclass Erlang loss model

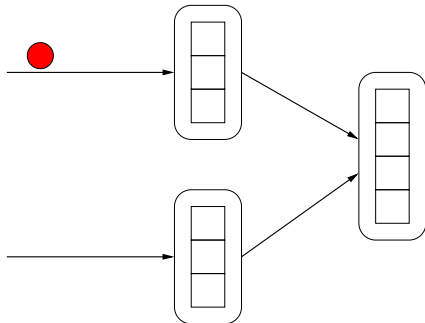
- ▶ Time-dependent mean throughput
- ▶ Deterministic dynamical system
- ▶ Coupling

III Some extensions

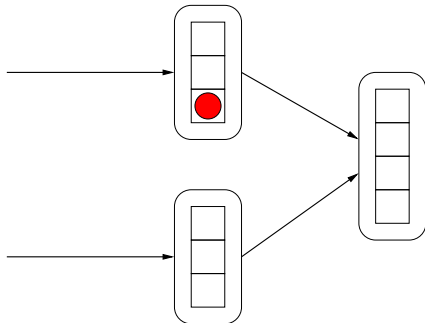
Loss network with monoskill and multiskill servers



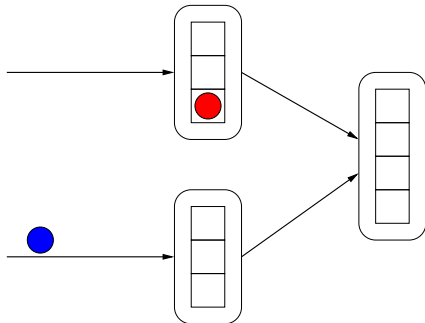
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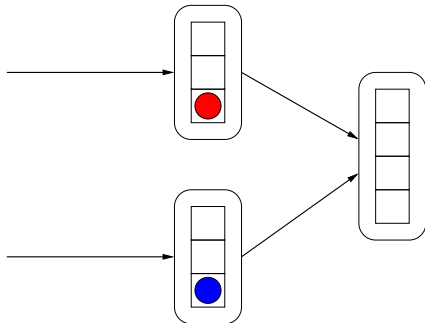
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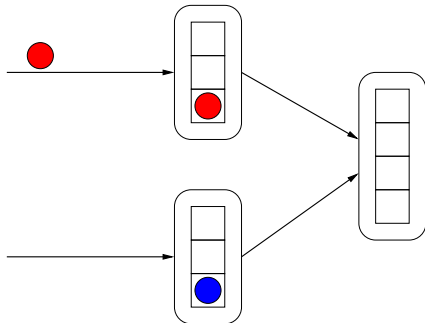
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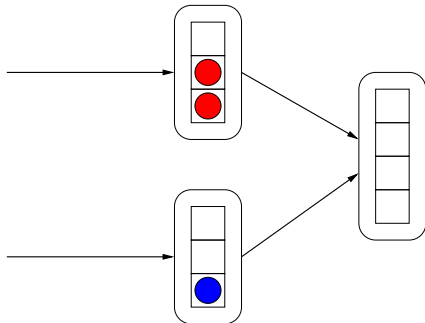
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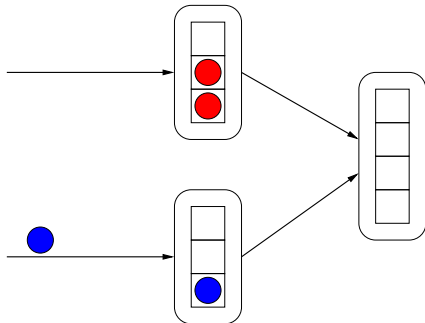
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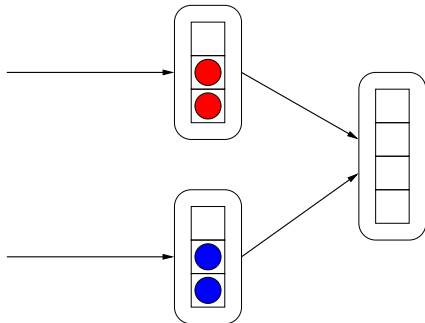
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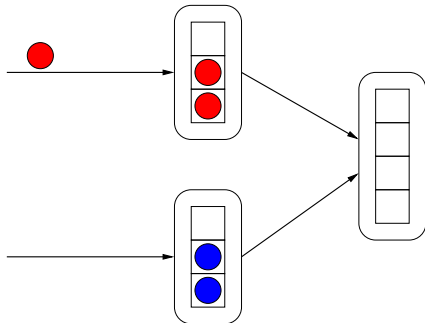
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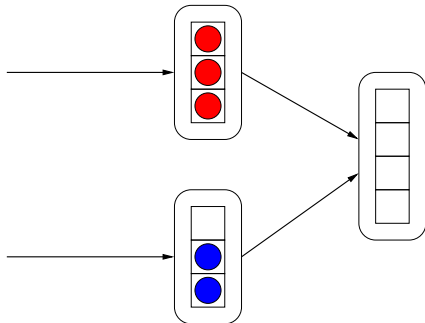
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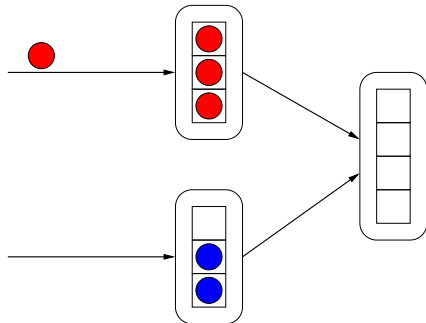
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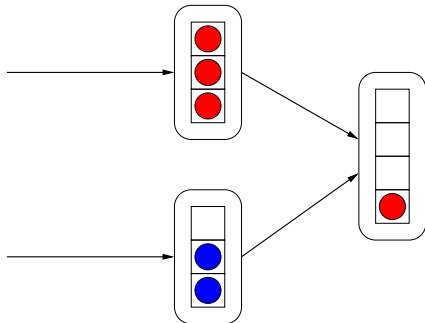
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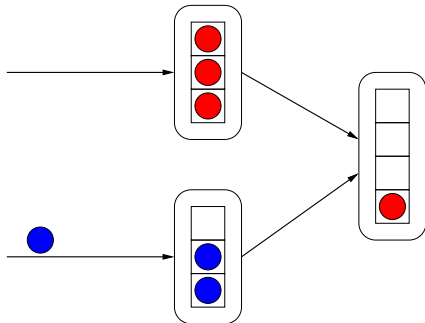
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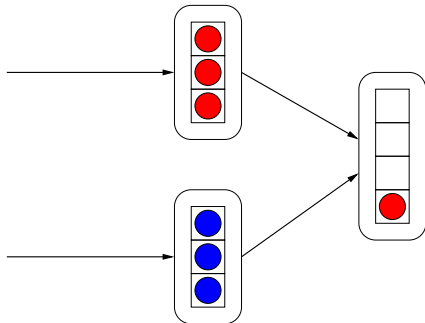
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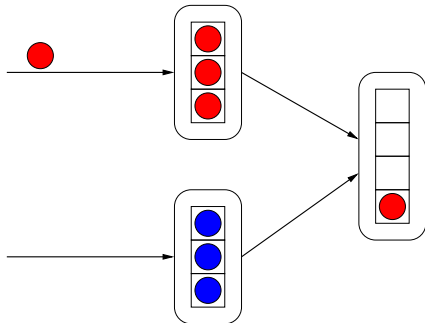
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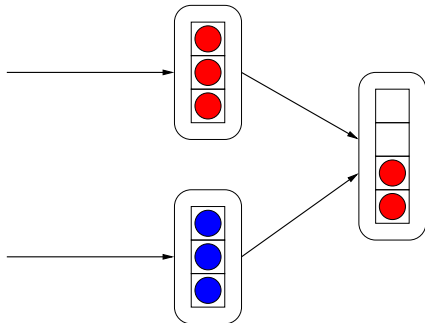
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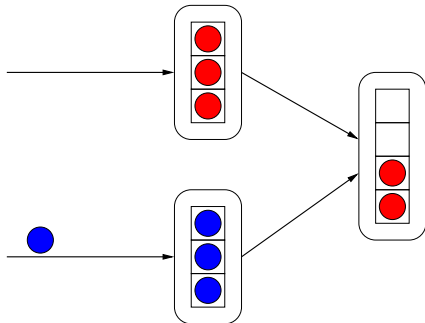
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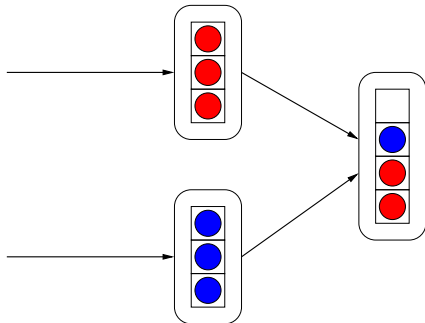
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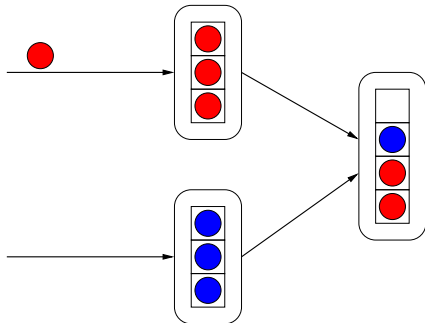
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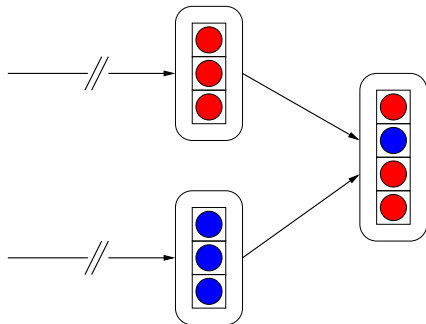
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Loss network with monoskill and multiskill servers



Loss network with monoskill and multiskill servers



Applications

- ▶ Call centers
 - ▶ Customer = Calling customer
 - ▶ Monoskill server = English or Gaelic speaking agent
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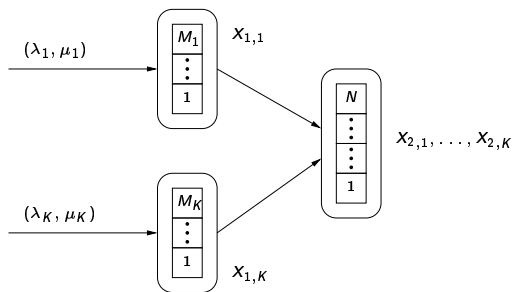
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- ▶ Telecom operators
 - ▶ Customer = Fixed bit-rate data stream
 - ▶ Monoskill server = Channel of bandwidth in own network
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- ▶ Other
 - ▶ Customer = Any object requesting a single (atomic) resource
 - ▶ Monoskill server = Any dedicated resource
 - ▶ Multiskill server = Any shared resource

Loss network with K customer classes

- ▶ M_k monoskill servers dedicated to class k
- ▶ N multiskill servers
- ▶ State vector $X = (X_{1,1}, \dots, X_{1,K}; X_{2,1}, \dots, X_{2,K})$



Performance

Measure workload in bits

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Throughput:

- ▶ Rate of processed work (bit/s):

$$\lim_{t \rightarrow \infty} \frac{1}{t} \int_0^t |X(s)| ds$$

- ▶ $|X(t)| := \sum_k (X_{1,k}(t) + X_{2,k}(t))$

Steady-state analysis

Assume

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\Rightarrow Steady-state distribution of X solvable by matrix inversion

Analytical complexity

Example (Simplest nontrivial case)

- ▶ Two traffic classes
- ▶ $M_1 = 1$, $M_2 = 0$
- ▶ One multiskill server

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$$c_0 = 2\lambda_1^2\mu_1^2\mu_2 + \lambda_1\lambda_2\mu_1^2\mu_2 + 4\lambda_1\mu_1^3\mu_2 + 2\lambda_2\mu_1^3\mu_2 + 2\mu_1^4\mu_2 \\ + 2\lambda_1\mu_1^2\mu_2^2 + 2\mu_1^3\mu_2^2,$$

$$G = \lambda_1^3\lambda_2\mu_1 + \lambda_1^2\lambda_2^2\mu_1 + 5\lambda_1^2\lambda_2\mu_1^2 + 3\lambda_1\lambda_2^2\mu_1^2 + 6\lambda_1\lambda_2\mu_1^3 + 2\lambda_2^2\mu_1^3 \\ + 2\lambda_2\mu_1^4 + \lambda_1^4\mu_2 + \lambda_1^3\lambda_2\mu_2 + 4\lambda_1^3\mu_1\mu_2 + 4\lambda_1^2\lambda_2\mu_1\mu_2 + 7\lambda_1^2\mu_1^2\mu_2 \\ + 7\lambda_1\lambda_2\mu_1^2\mu_2 + 6\lambda_1\mu_1^3\mu_2 + 4\lambda_2\mu_1^3\mu_2 + 2\mu_1^4\mu_2 + \lambda_1^3\mu_2^2 \\ + 3\lambda_1^2\mu_1\mu_2^2 + 4\lambda_1\mu_1^2\mu_2^2 + 2\mu_1^3\mu_2^2$$

Computational complexity

Example (Small system)

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⇒ Not invertible

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Number of states proportional to $M_1 \cdots M_K N^K$

Approximative methods

Parametric models for the overflow processes

- ▶ Approximate overflow process with a Poisson process (Fredericks; 1980)

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Analytically provable bounds

- ▶ Find a simpler system that behaves better/worse
- ▶ \Rightarrow Upper/lower bound for performance

Approximative methods

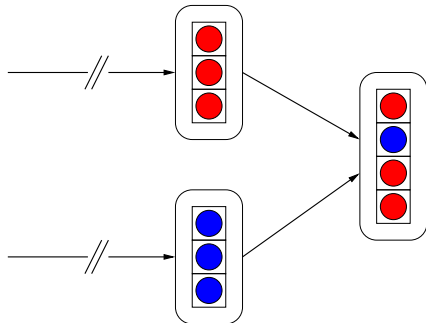
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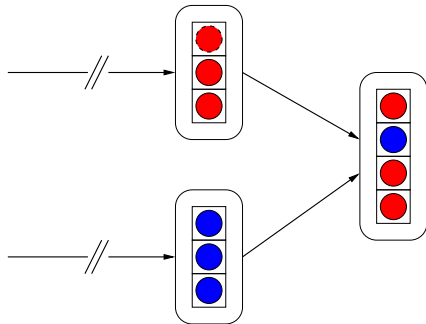
Analytically provable bounds

- ▶ Find a simpler system that behaves better/worse
- ▶ \Rightarrow Upper/lower bound for performance
- ▶ Try to perturb the system slightly

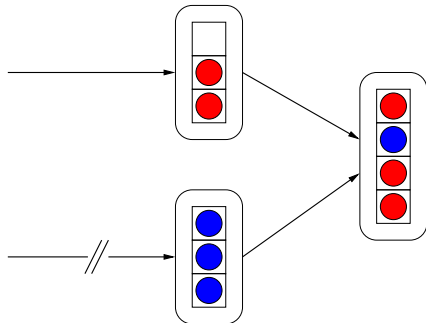
Perturbed system



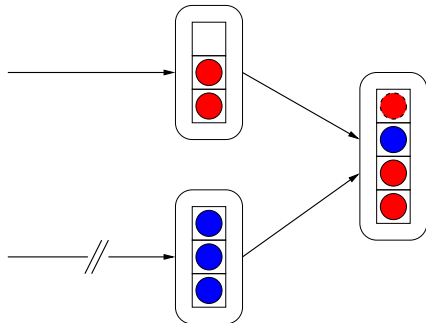
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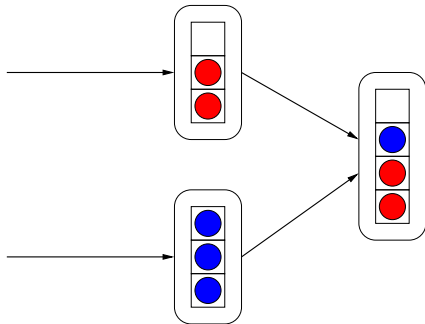
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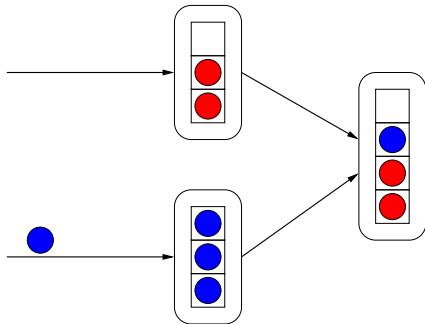
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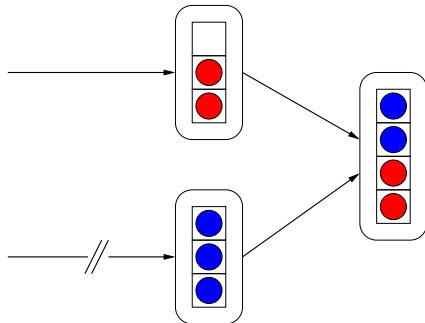
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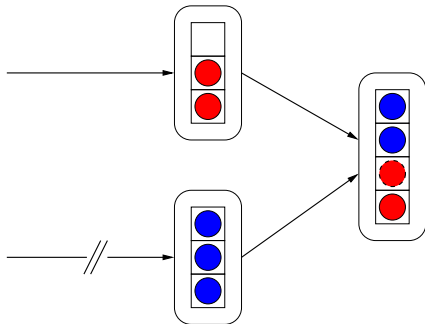
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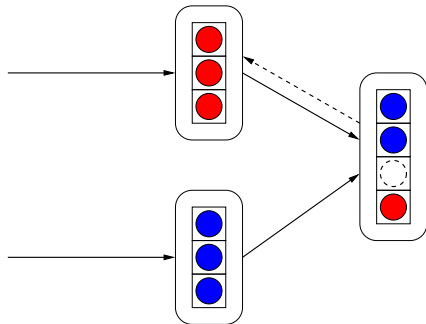


Perturbed system



Blocking of blue customers can be avoided by redirecting one red customer

Perturbed system



Blocking of **blue** customers can be avoided by redirecting one **red** customer

Repacking policy

Redirect customers from multiskill to monoskill servers, as soon as possible

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Repacking policy

Redirect customers from multiskill to monoskill servers, as soon as possible

- ▶ Service interruptions (for memoryless customers)
- ▶ Markov process $X' = (X'_{1,1}, \dots, X'_{1,K}; X'_{2,1}, \dots, X'_{2,K})$
- ▶ Throughput

$$\lim_{t \rightarrow \infty} \frac{1}{t} \int_0^t |X'(s)| ds$$

Steady-state analysis of the system with repacking

Define $Y' = (Y'_1, \dots, Y'_K)$ with $Y'_k = X'_{1,k} + X'_{2,k}$

- ▶ Arriving customer is accepted if and only if

$$|Y'| < M_1 + \dots + M_K + N$$

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$$P(Y' = x) = G \prod_{k=1}^K \frac{(\lambda_k / \mu_k)^{x_k}}{x_k!}$$

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$$P(Y' = x) = G \prod_{k=1}^K \frac{(\lambda_k / \mu_k)^{x_k}}{x_k!}$$

- ▶ \Rightarrow Easy numerical computation of throughput:

$$\lim_{t \rightarrow \infty} \frac{1}{t} \int_0^t |X'(s)| ds = E|X'| = E|Y'|$$

Markov reward approach (1/4)

How to prove $E r(X) \leq E r(X')$, that is

$$\sum_x r(x) \pi(x) \leq \sum_x r(x) \pi'(x),$$

without knowing π and π' ?

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Markov reward approach (van Dijk; 1998)

- ▶ Prove that $E^x \int_0^t r(X(s)) ds \leq E^x \int_0^t r(X'(s)) ds$ for all t

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- ▶ Divide by t and let $t \rightarrow \infty$
- ▶ Reduce the problem to discrete time using uniformization

Markov reward approach (2/4)

Uniformization

- ▶ Markov chain Y_n with transition matrix $P_\gamma = I + \gamma^{-1}Q$
- ▶ Poisson process \mathcal{N} with rate γ

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$$E^x \phi(Y_{\mathcal{N}(t)}) = \sum_{n=0}^{\infty} e^{-\gamma t} \frac{(\gamma t)^n}{n!} E^x \phi(Y_n)$$

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- ▶ $\Rightarrow X(t) =_{st} Y_{\mathcal{N}(t)}$

Markov reward approach (3/4)

Let Y'_n be the uniformized Markov chain for $X'(t)$, then

$$E^x r(X(t)) = \sum_{n=0}^{\infty} e^{-\gamma t} \frac{(\gamma t)^n}{n!} E^x r(Y_n)$$
$$E^x r(X'(t)) = \sum_{n=0}^{\infty} e^{-\gamma t} \frac{(\gamma t)^n}{n!} E^x r(Y'_n)$$

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Sufficient condition for $E r(X) \leq E r(X')$:

$$E^x r(Y_n) \leq E^x r(Y'_n) \quad \text{for all } n$$

Markov reward approach (4/4)

Cumulative reward (similarly for X')

$$\mathbb{E}^x \int_0^t r(X(s)) ds = \gamma^{-1} \sum_{n=1}^{\infty} e^{-\gamma t} \frac{(\gamma t)^n}{n!} \left(\mathbb{E}^x \sum_{k=0}^{n-1} r(Y_k) \right)$$

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Define

$$V_n(x) = \mathbb{E}^x \sum_{k=0}^{n-1} r(Y_k) \quad \text{and} \quad V'_n(x) = \mathbb{E}^x \sum_{k=0}^{n-1} r(Y'_k)$$

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Sufficient condition for $\mathbb{E} r(X) \leq \mathbb{E} r(X')$

$$V_n(x) \leq V'_n(x) \quad \text{for all } n$$

Comparison of throughput (1/3)

Theorem (George, Jonckheere, Leskelä; 2005)

Assume

$$\frac{\lambda_1}{\mu_1} + \dots + \frac{\lambda_K}{\mu_K} \leq 1.$$

Then repacking improves the steady-state mean throughput:

$$E|X| \leq E|X'|.$$

Comparison of throughput (2/3)

Proof.

Markov reward approach for

$$V_t(x) = E^x \int_0^t |X(s)| ds$$

Comparison of throughput (2/3)

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Markov reward approach for

$$V_t(x) = E^x \int_0^t |X(s)| ds$$

1. Discretize time using uniformization

Comparison of throughput (2/3)

Proof.

Markov reward approach for

$$V_t(x) = E^x \int_0^t |X(s)| ds$$

1. Discretize time using uniformization
2. Show that $V_t(x) \leq V_t(x + e_{2,k})$

Comparison of throughput (2/3)

Proof.

Markov reward approach for

$$V_t(x) = E^x \int_0^t |X(s)| ds$$

1. Discretize time using uniformization
2. Show that $V_t(x) \leq V_t(x + e_{2,k})$
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Simpler problem:

- ▶ Assume no monoskill servers
- ▶ \Rightarrow Erlang loss model with N servers

Outline

I Loss network with with monoskill and multiskill servers

- ▶ Repacking vs. no-repacking
- ▶ Stochastic performance comparison

II Multiclass Erlang loss model

- ▶ Time-dependent mean throughput
- ▶ Deterministic dynamical system
- ▶ Coupling

III Some extensions

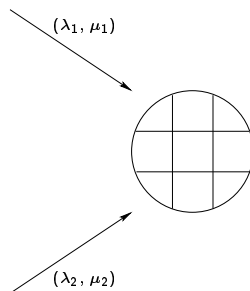
Multiclass Erlang loss model

Shared resource, N units

- ▶ Complete sharing
- ▶ Interarrival times $\exp(\lambda_k)$
- ▶ Holding times $\exp(\mu_k)$
- ▶ All independent

Reward rate

$$r(X(t)) = |X(t)| := X_1(t) + X_2(t)$$



Time-dependent analysis

Problem

Mean collected reward

$$V_t(x) = \mathbb{E}^x \int_0^t r(X(s)) ds$$

- ▶ *Is the map $x \mapsto V_t(x)$ increasing?*

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- ▶ Monotonicity with respect to input rates (Nain; 1990)

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- ▶ Monotonicity with respect to input rates (Nain; 1990)
- ▶ Monotonicity criteria for *optimal* admission policies (Altman, Jiménez, Koole; 2001) and (van der Wal, Örmeci; 2006)

Special limiting case: No blocking

Theorem

Assume $N = \infty$, and let X and $X^{(k)}$ be versions of the the multiclass Erlang model started at x and $x + e_k$, respectively.

Then for all t ,

$$|X(t)| \leq_{st} |X^{(k)}(t)|.$$

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- ▶ Choose independently $\sigma =_{st} \exp(\mu_k)$

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$$\hat{X}(t) = \begin{cases} X(t) + e_k, & t < \sigma, \\ X(t), & t \geq \sigma \end{cases}$$

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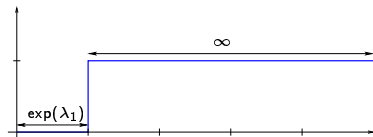
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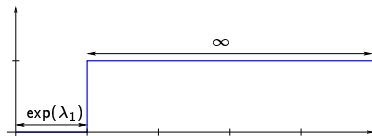


Example: One server with $\mu_1 = 0$ and $\lambda_2 = 0$

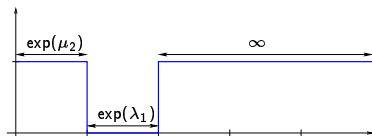


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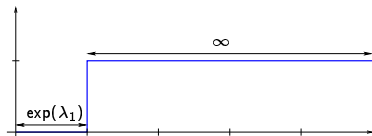
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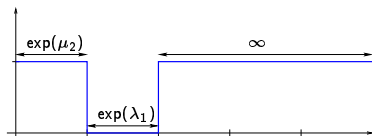
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$$E^0 |X(t)| = 1 - e^{-t}$$

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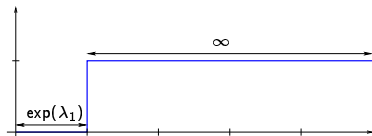
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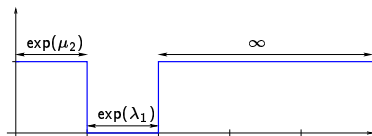
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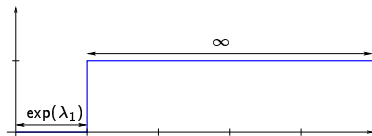
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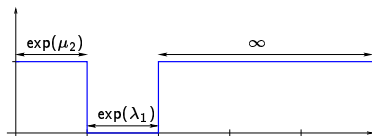
$$E^0 |X(t)| > E^{e_2} |X(t)| \quad \text{for } t > 1$$

But anyway for all t ,

$$E^0 \int_0^t |X(s)| ds \leq E^{e_2} \int_0^t |X(s)| ds$$



Typical reward rate with $X(0) = 0$



Typical reward rate with $X(0) = e_2$

Problem as a deterministic dynamical system

Uniformized cumulative mean reward $V_n(x)$

- ▶ Define $\delta_k V_n(x) = V_n(x + e_k) - V_n(x)$

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$$\delta_k V^{n+1}(x) = \begin{cases} 1 + (1 - \lambda \cdot 1 - \mu_k - \mu \cdot x) \delta_k V_n(x) \\ \quad + \sum_j \lambda_j \delta_k V_n(x + e_j) + \sum_j \mu_j x_j \delta_k V_n(x - e_j), & |x| < N - 1, \\ 1 + (1 - \mu_k - \mu \cdot x) \delta_k V_n(x) - \sum_j \lambda_j \delta_j V_n(x) \\ \quad + \sum_j \mu_j x_j \delta_k V_n(x - e_j), & |x| = N - 1. \end{cases}$$

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How to prove $\delta_k V_n(x) \geq 0$ for all k and x ?

Positive trajectory of an affine dynamical system

Problem

Given a positive vector b in \mathbb{R}^d , determine the set of matrices $A \in \mathbb{R}^{d \times d}$ such that the system

$$\begin{aligned}x(0) &= 0, \\x(t+1) &= Ax(t) + b,\end{aligned}$$

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Positive linear systems theory (Farini and Rinaldi; 2000)

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Positive linear systems theory (Farini and Rinaldi; 2000)

- ▶ Restrict to A, b such that $x(t)$ is positive for an arbitrary positive initial state
- ▶ \Rightarrow all entries of A must be positive
- ▶ \Rightarrow not helpful in Markov context

Monotonicity for "stable" system

Assume

$$\frac{\lambda_1}{\mu_1} + \dots + \frac{\lambda_K}{\mu_K} \leq 1$$

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- ▶ Not hard to verify that $\delta_k V_n(x) \leq \frac{1}{\mu_k}$
- ▶ Apply induction to

$$\delta_k v^{n+1}(x) = \begin{cases} 1 + (1 - \lambda \cdot 1 - \mu_k - \mu \cdot x) \delta_k V_n(x) \\ \quad + \sum_j \lambda_j \delta_k V_n(x + e_j) + \sum_j \mu_j x_j \delta_k V_n(x - e_j), & |x| < N - 1, \\ 1 + (1 - \mu_k - \mu \cdot x) \delta_k V_n(x) - \sum_j \lambda_j \delta_j V_n(x) \\ \quad + \sum_j \mu_j x_j \delta_k V_n(x - e_j), & |x| = N - 1. \end{cases}$$

Natural coupling (1/3)

Find a stochastic process $\tilde{X} = (X, \hat{X})$

- ▶ State space $\{(x_1, x_2, \hat{x}_1, \hat{x}_2) : |x| \leq N, |\hat{x}| \leq N\}$
- ▶ X Markov with generator Q and initial state x
- ▶ \hat{X} Markov with generator Q and initial state $x + e_2$

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Natural construction

- ▶ Dynamical evolution map $F(x, \cdot) : A \mapsto X$
- ▶ Arrival point process $A = \{(T_n, S_n)\}_{n \geq 1}$
- ▶ $X(t) = F(x, A)(t)$
- ▶ $\hat{X}(t) = F(x + e_2, A)(t)$

Natural coupling (2/3)

(X, \hat{X}) is Markov with generator \tilde{Q}

$$\tilde{q}(x, \hat{x}; y, \hat{y}) =$$

$$\left\{ \begin{array}{ll} \lambda_k 1(|x| < N, |\hat{x}| < N), & (y, \hat{y}) = (x, \hat{x}) + (e_k, e_k) \\ \lambda_k 1(|x| < N, |\hat{x}| = N), & (y, \hat{y}) = (x, \hat{x}) + (e_k, 0) \\ \lambda_k 1(|x| = N, |\hat{x}| < N), & (y, \hat{y}) = (x, \hat{x}) + (0, e_k) \\ \mu_k (x_k + \hat{x}_k) 1(x_k > 0, \hat{x}_k > 0), & (y, \hat{y}) = (x, \hat{x}) - (e_k, e_k) \\ \mu_k x_k 1(x_k > 0, \hat{x}_k = 0), & (y, \hat{y}) = (x, \hat{x}) - (e_k, 0) \\ \mu_k \hat{x}_k 1(x_k = 0, \hat{x}_k > 0), & (y, \hat{y}) = (x, \hat{x}) - (0, e_k) \end{array} \right.$$

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For all x and \hat{x} ,

$$\sum_{\hat{y}} \tilde{q}(x, \hat{x}; y, \hat{y}) = q(x, y)$$

$$\sum_y \tilde{q}(x, \hat{x}; y, \hat{y}) = q(\hat{x}, \hat{y})$$

Natural coupling (3/3)

Recall that

$$V_t(x) = \mathbb{E}^x \int_0^t |X(s)| ds,$$

so in terms of the coupling (X, \hat{X}) ,

$$V_t(x + e_2) - v_t(x) = \mathbb{E} \int_0^t \left(|\hat{X}(s)| - |X(s)| \right) ds$$

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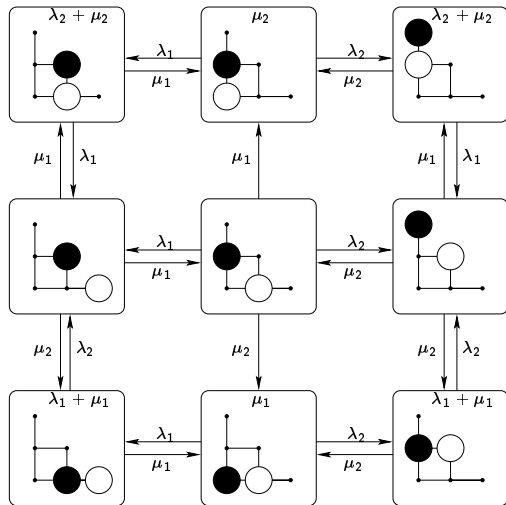
$$V_t(x + e_2) - v_t(x) = \mathbb{E} \int_0^t \left(|\hat{X}(s)| - |X(s)| \right) ds$$

Because $\mathcal{D} = \{(x, \hat{x}) : x = \hat{x}\}$ is absorbing,

$$V_t(x + e_2) - V_t(x) = \mathbb{E} \int_0^{t \wedge T_{\mathcal{D}}} \left(|\hat{X}(s)| - |X(s)| \right) ds,$$

where $T_{\mathcal{D}}$ is the entry time of (X, \hat{X}) into \mathcal{D}

Natural coupling for $N = 2$



Consequences of the natural coupling

Theorem

Let X and \hat{X} be versions of the multiclass Erlang process started at x and $x + e_k$, respectively. Then for all t ,

$$|\hat{X}(t)| - 1 \leq_{st} |X(t)| \leq_{st} |\hat{X}(t)| + 1,$$

and especially,

$$|V_t(x + e_k) - V_t(x)| \leq t.$$

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Proof.

The set

$$\mathcal{D}' = \left\{ (x, \hat{x}) : \hat{x} - x \in \{0, \pm e_1, \pm e_2, \pm(e_2 - e_1)\} \right\}$$

is absorbing for the natural coupling of X and \hat{X} . □

Asymmetric coupling (1/4)

Assume $\mu_1 \leq \mu_2$

- ▶ Class-1 customers stay longer
- ▶ $x \mapsto x - e_1$ is less probable than $x \mapsto x - e_2$

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Split the faster rate exponential

- ▶ $\exp(\mu_2) =_{st} \exp(\mu_1) \wedge \exp(\mu_2 - \mu_1)$

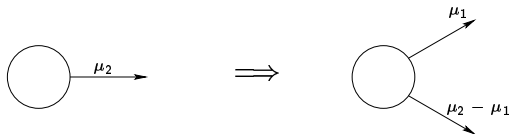
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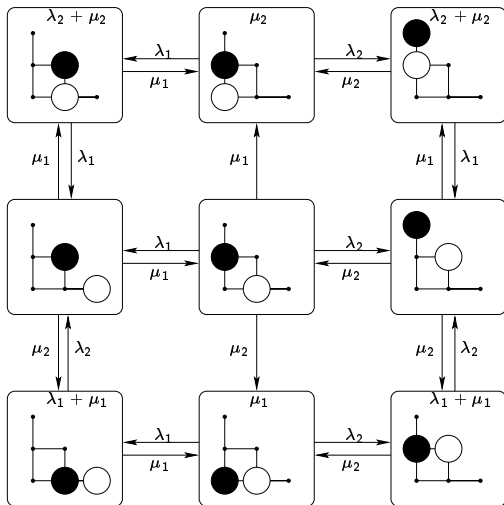
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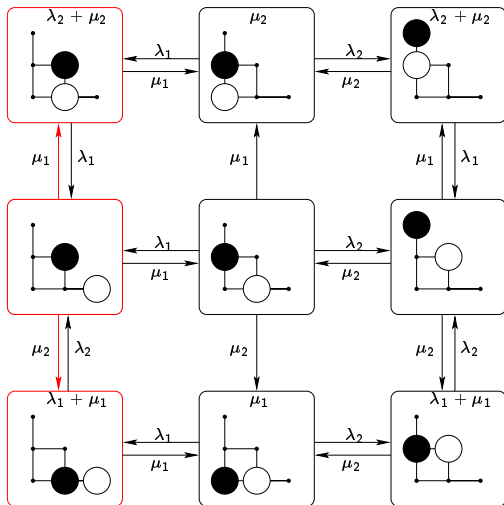
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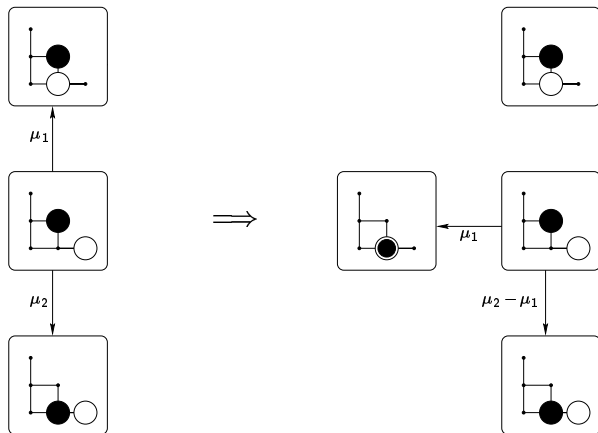
Asymmetric coupling (2/4)



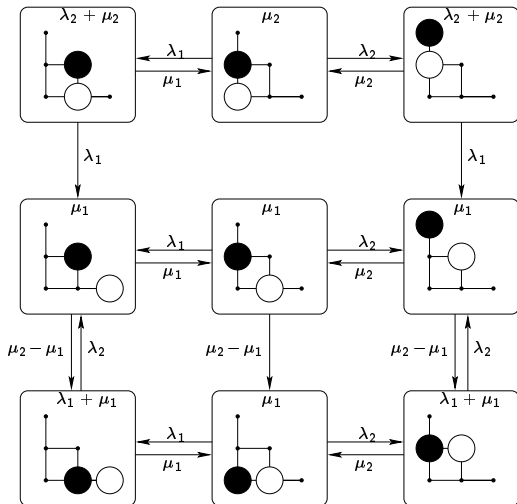
Asymmetric coupling (2/4)



Asymmetric coupling (3/4)



Asymmetric coupling (4/4)



Consequences of the asymmetric coupling

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Proof.

The set

$$\mathcal{D}_1^+ = \left\{ (x, \hat{x}) : \hat{x} - x \in \{0, e_1, e_1 - e_2\} \right\}$$

is absorbing for the asymmetric coupling of X and \hat{X} . □

Special case with $\mu_1 = \mu_2$

Corollary

Assume $\mu_1 = \mu_2$, let $k \in \{1, 2\}$. Let X and \hat{X} be versions of the multiclass Erlang process started at x and $x + e_k$, respectively.

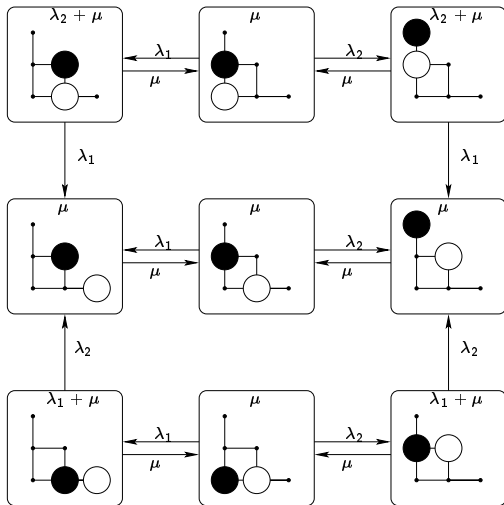
Then for all t ,

$$|X(t)| \leq_{st} |\hat{X}(t)|,$$

and especially,

$$V_t(x) \leq V_t(x + e_k).$$

Asymmetric coupling for $\mu_1 = \mu_2$



Strong monotonicity of the one-server model (1/2)

Theorem

Assume $N = 1$, and X and $X^{(k)}$ be versions of the multiclass Erlang process starting at 0 and e_k , respectively. Then for all k and t ,

$$\int_0^t |X(s)| ds \leq_{st} \int_0^t |X^{(k)}(s)| ds.$$

Strong monotonicity of the one-server model (2/2)

Proof.

Non-Markov coupling

- ▶ Choose a version of X
- ▶ Let $\sigma =_{st} \exp(\mu_k)$ be independent of X
- ▶ Construct \hat{X} by

$$\hat{X}(t) = \begin{cases} e_k, & t < \sigma \\ X(t - \sigma), & t \geq \sigma \end{cases}$$

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- ▶ \hat{X} is a version of $X^{(k)}$
- ▶ $\int_0^t |\hat{X}(s)| ds = \sigma \wedge t + \int_0^{(t-\sigma)^+} |X(s)| ds \geq \int_0^t |X(s)| ds$



Outline

I Loss network with with monoskill and multiskill servers

- ▶ Repacking vs. no-repacking
- ▶ Stochastic performance comparison

II Multiclass Erlang loss model

- ▶ Time-dependent mean throughput
- ▶ Deterministic dynamical system
- ▶ Coupling

III Some extensions

Comparison of overall blocking probability

Theorem

Assume $\mu_1 = \dots = \mu_K$. Then the overall blocking probability is smaller in the system with repacking.

Proof.

By the Little's law,

$$E(X_{1,k} + X_{2,k}) = (1 - b_k)\lambda_k/\mu_k.$$

Hence

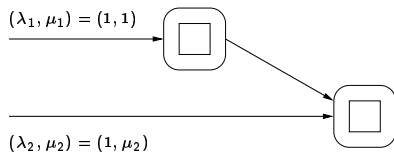
$$b = 1 - \frac{\sum_{k=1}^K \mu_k E(X_{1,k} + X_{2,k})}{\sum_{k=1}^K \lambda_k}.$$

Likewise, $b' = \dots$



What if $\mu_j \neq \mu_k$ for some j, k ?

Example: no monoskill servers for class 2



Repacking \Rightarrow

- ▶ class-1 blocking *increases*
- ▶ class-2 blocking decreases
- ▶ overall blocking probability *increases* if $\mu_2 < 2/5$

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Applications

- ▶ Computable performance bounds
- ▶ Optimality criteria for admission policies

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